



MEASURING COMMUNITY IMPACT IN AFFORDABLE HOUSING



Jamboree

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WHAT IS COMMUNITY IMPACT & WHY MEASURE



Designing Housing and Services Intentionally to Not Only Support the Residents Living in Our Affordable Housing But Who Live Near It

Identifying ways to imbed community amenities and services that benefit everyone



Understand Resident Experience

We get feedback and data on our work so we can continuously improve – we utilize feedback in our design standards, in planning our partnerships, and building greater, more impactful programs



Designing With the Social Determinants of Health in Mind



SOCIAL DETERMINANTS OF HEALTH

Source: CDC.gov



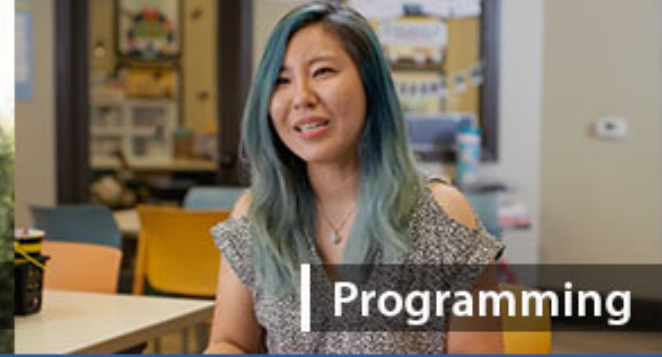
Community



Healthcare

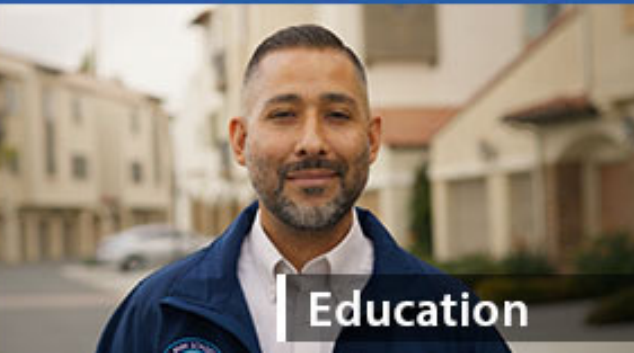


Design



Programming

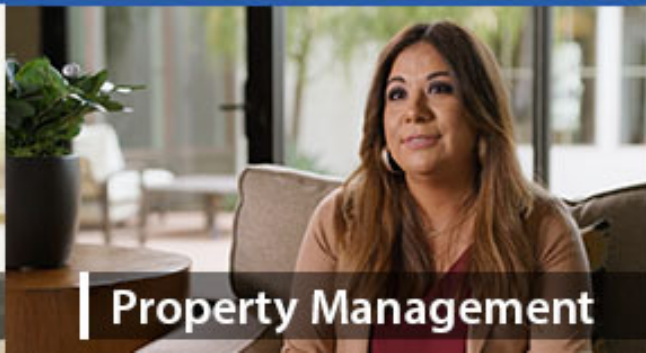
Partners for good...



Education



Municipal

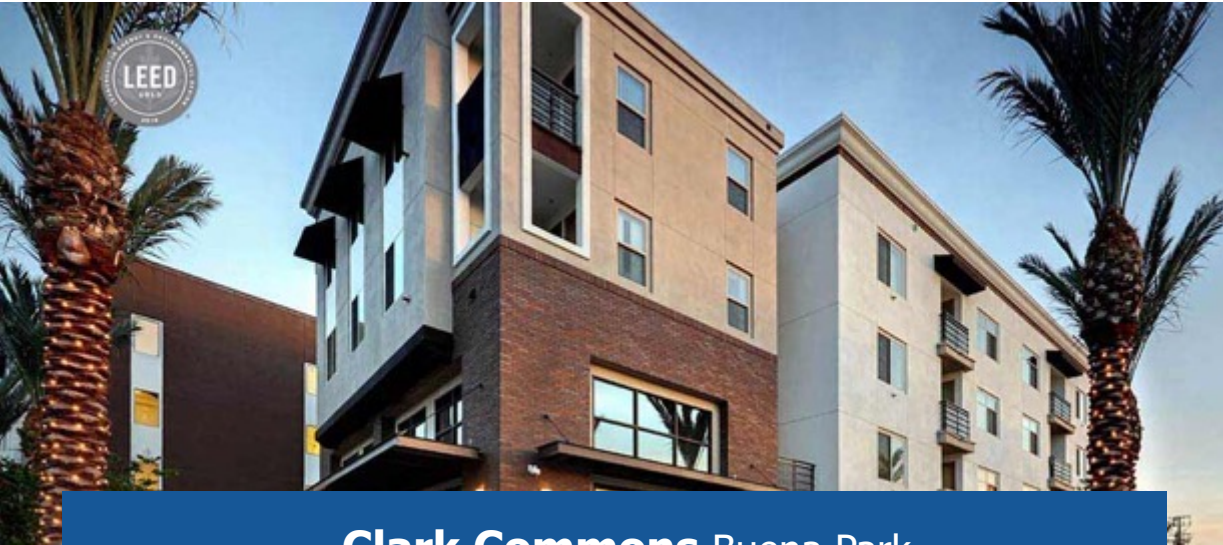


Property Management



Financial

HEALTH AND HOUSING Innovative Strategies



Clark Commons Buena Park

- New construction; part of a 10-acre master development city revitalization
- Incorporates retail and 70 affordable housing units at 30% - 60% AMI
- Incorporates community partners into a collaborative with teaching kitchen, fitness space, and workforce development programs



Finamore Place

- New construction; resort district
- Public/private partnership: final mile funding with OC Housing Trust/Disney Resorts
- 102 units 30% - 60% AMI including 20 PBV units for families with special needs
- Amenities: OC HeadStart, St. Jude Clinic and Child Guidance Center



**Ranked as the
Top 50 Nonprofit
in Orange County**



Founded in 1967 to empower children, youth, and families to reach their full-potential through transformative mental health programs and services.

Supporting the needs of 4,500 children and family member annually with 140+ clinicians and support staff, and four clinic locations with a budget of \$12.2M for the new Anaheim location "Finamore Place", opening in Fall 2022.

SFSC PARTNERS AND PROVIDERS



Strong Families Strong Children (SFSC)

With Child Guidance Center serving as the lead agency, the SFSC collaborative brings together five OC non-profit partner organizations, Children and Family Futures, Families Forward, Human Options and Veterans Legal Institute to provide mental health, domestic violence, housing, financial literacy, basic needs, legal, and other supportive services for the underserved family members (including children) of veterans, service members, and the fallen.

FAMILIES FORWARD

DIGNITY • EMPOWERMENT • HOPE

HUMAN  OPTIONS

PREVENT. PROTECT. EMPOWER. TRANSFORM.



HEALTH AND HOUSING

Innovative Strategies Working With CalOptima at an Affordable Housing Site

- The city of Buena Park has a rate of 24% of children who are hospitalized for mental Health and substance abuse per 10,000 Children, with major depression and mood swings being the main cause.
- Long distance travel, long waitlists to receive care, cost, insurance coverage and time have been attributed to challenges that parents face in order to get mental health care for their child.
- Nearly 1 in 3 adolescents in California are reporting symptoms that meet the criteria for serious psychological distress (SPD).
- In California, only 1.5 % of low-income children and youth under the age of 21 actually received mental health services through managed care plans.
- Jamboree is addressing the mental health crisis through services and education.



HEALTH AND HOUSING

Innovative Strategies Working With CalOptima at an Affordable Housing Site

Our collaborative efforts at Clark Commons helped us connect with residents and identify mental health services for youth as a community need.

We partnered with Child Guidance Center (CGC) and received a grant from CalOptima to educate the community on mental health issues and utilize peer navigators to guide residents in our Buena Park apartments and surrounding community members to CGC's mental health services. Jamboree reached out to local schools and connected their counselors with our program.

The program was based out of our Clark Commons apartment Community.



HEALTH AND HOUSING Innovative Strategies Working With CalOptima at an Affordable Housing Site

The teamwork and collaboration between the PEERS and clinicians have allowed the team to focus on their areas of expertise and leverage their specialty services. Monthly partner case management team meetings support further collaboration.

Critical relationships were built with the Buena Park School District and their school counselors. Peer Navigators continuously seek out collaborations with various organizations that address additional concerns of community members. Partnerships made with the following: Coalition for Humane Immigrant Rights (CHIRLA), The Raise Foundation, The Children's Bureau, Olive Crest, and UCI Chao Family Comprehensive Cancer Center.



CHIRLA
Coalition for Humane
Immigrant Rights



the
raise
foundation

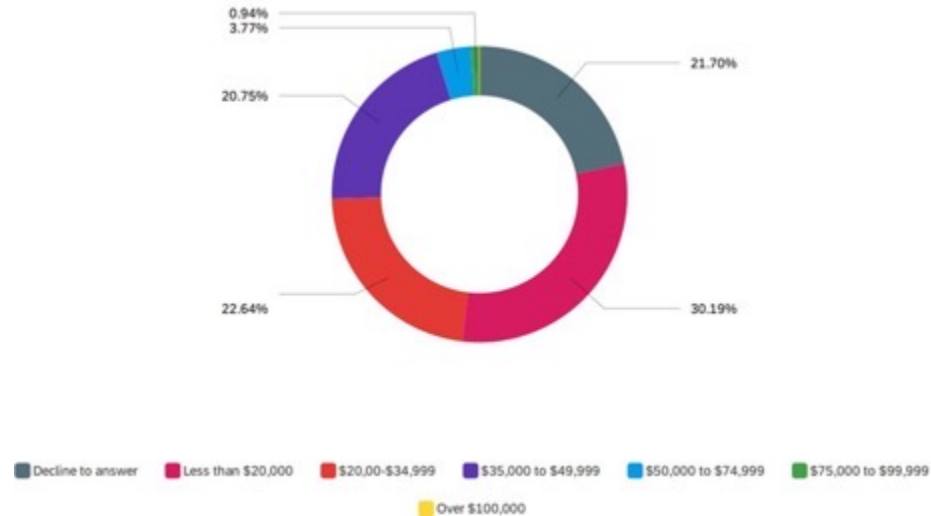


OLIVE CREST
Strong Families, Safe Kids

UCI 道 Chao Family
Comprehensive Cancer Center

ACCESS

Household Income



- 73% of participants have a household income of less than \$49,999.
- 63% of participants would not have access to services if not provided by Jamboree.
- 88% of participants strongly agree that it is crucial to their families to continue having access to services provided by Jamboree.
- 23% of participants attended Mental Health Workshops, 23.5% attended Padres Mentores and 47% attended more than one service or programming.

WOULD YOU HAVE ACCESS TO THESE SERVICES/PROGRAMS IF THEY WERE NOT OFFERED BY JAMBOREE?

"Jamboree has been the main source for me, and my family and I want to thank them for continuing to empower the residents of Buena Park with workshops, youth programs, mental health services and access to food programs. I have shared your resources to my neighbors and to the families of my kid's friends. I really hope that these programs and workshops continue to be available to our community in the years to come for both the adults and the children. Shadey & Teresa have done a fabulous job and they are always supportive and understanding."

– Ana Lilia Castro,
Community Resident Leader



DELIVERING INTEGRATED HEALTH PROGRAMMING

Finamore Place will include a 15,218 square foot community building with the goal of serving the larger community beyond the apartment residents through child/preschool facility, child mental health services and a medical clinic.



THE OPPORTUNITY TO PROVIDE IN PLACE SERVICES

Child Guidance Center will provide families who qualify for Medi-Cal free access to transformative behavioral and mental health services as well as parent/caregiver education to residents of Finamore Place, Ponderosa Family Resource Center, and the larger community.

Services include comprehensive mental and behavioral health screenings, individual, family and group therapies, trauma-based treatment, parent education, and access to innovative therapy techniques including Parent-Child Interaction Therapy (PCIT) where parents are coached in real-time as they play and interact with their child.

CONNECTING RESIDENTS TO SERVICES & MEASURING IMPACT


Intake survey at move-in and periodically to track resident outcomes



Cross-referrals between partners: St. Jude Clinic, OC Headstart & Child Guidance Center



Health equity and access metrics: tracking the ability to receive services, improvements in self-reported health outcomes; partners sharing metrics with one another



Will look at community health outcomes prior to and after our project to see if there is a positive impact in the surrounding community



"The role of living here is stability and I believe that as anyone here, they would need stability to move out of the homeless rut, out of fearing for someone knocking on your car window at any time of morning. My long-term goal is to be self-sufficient and eventually to start my own business. I am also trying to build my credit up so I can move on to bigger and better things."

Female Resident, Age 58



"I am no longer living on the street. It is the best thing that could have happened at the time, or I would be out there suffering from cancer on a park bench right now. So, it was a Godsend."

Male Resident, Age 57

"I want to go back to school and get a college degree."

Male Resident, Age 47

"The sober living environment was prohibitive for accomplishing goals. The interruptions were ceaseless. Here, I have uninterrupted time to get stuff done. I can focus and find a calmer place which is necessary for the decision-making process. I feel centered now and my intention is to work until I am 85-90 years old."

Male Resident, Age 66



DEEPER UNDERSTANDING Permanent Supportive Housing

BUENA ESPERANZA

Gold Nugget[®]
AWARDS
AWARD OF MERIT



AN EXAMINATION OF HOW PERMANENT SUPPORTIVE HOUSING CHANGES LIVES

Prior to Living in Buena Esperanza...

39% were in an emergency shelter

32% were on the street

10% were in a motel

Data Sources

Buena Esperanza Resident Intake Form (N=69)

Buena Esperanza Quality of Life Survey (N=35)

Buena Esperanza Staff Interviews (N=3)

Buena Esperanza Resident Interviews (N=14)

Disneyland
RESORT



Buena Esperanza Demographics

- N=69 residents
- 70% male
- Age Range = 23-80 years old
- Average Age = 55 years

- 29% of residents have a disability
- 54% have a chronic health condition
- 63% of residents have a mental health condition



PSH Fosters Self Sufficiency, Promotes Better Health, and is Cost Effective

Buena Esperanza alone yields a cost savings of \$3,559,503 for its 69 residents

PSH has improved residents' locus of control

87% of respondents reported being better able to control their lives since moving into Buena Esperanza and 90% indicated being able to deal more effectively with daily problems since becoming housed.

PSH improves residents' hope for their future

94% of respondents reported that their outlook on life had improved since moving into Buena Esperanza and 83% indicated that how they feel about their future had improved since becoming a resident.

97% of respondents reported that the onsite supportive services staff have been beneficial to them.

PSH helps improve residents' mental health

83% of respondents reported both that their mental health had improved and that their feelings of happiness had improved since moving into Buena Esperanza.

87% indicated that the staff helped them to obtain information needed to take charge of managing a mental illness.

95% of respondents reported that they are making progress toward recovery since becoming housed.

PSH helps reduce residents' stress levels

84% of respondents reported that their stress had improved since moving into Buena Esperanza.

PSH positively impacts residents' physical health

54% of respondents reported that their physical health had improved since moving into Buena Esperanza.



How residents came to Buena Esperanza

What the housing means to them

What the housing has afforded them

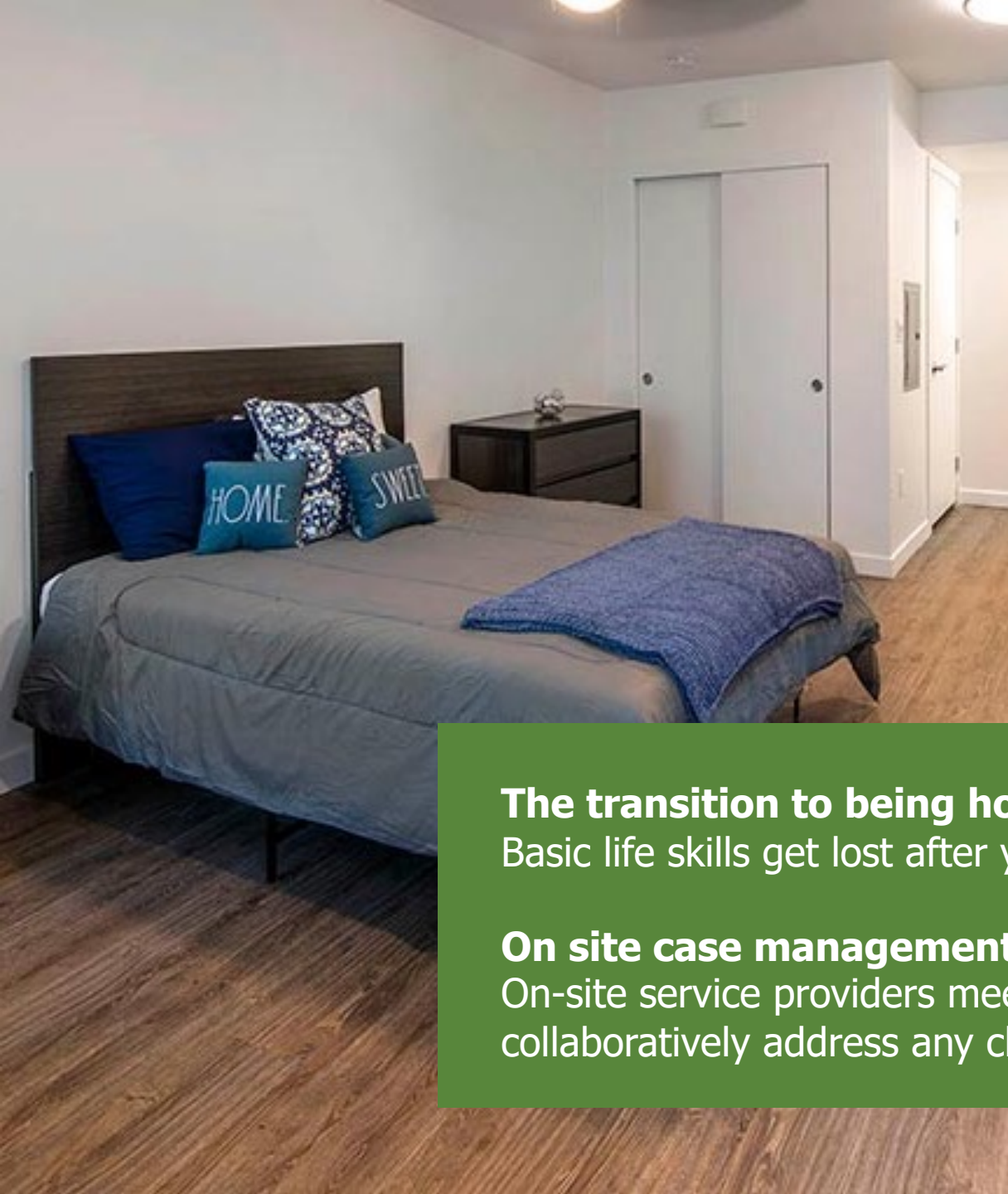
How they experience community at Buena Esperanza

What kinds of goals they are setting for themselves since becoming housed

CONTEXTUALIZING SURVEY FINDINGS

Resident Interviews

N=14
6 women, 8 men
32-70 years old
1 veteran



FINDINGS

All residents view their housing as life saving

- 29% reported that living there allowed them a sense of freedom that was not possible while living on the street or in the shelter.
- 50% specifically cited safety as one of the key benefits to their current housing situation.

The transition to being housed is tremendous and pivotal for sustainability:
Basic life skills get lost after years of living on the street

On site case management and support services are critical:
On-site service providers meet biweekly to discuss resident needs and to collaboratively address any challenges that residents are facing

FINDINGS

Community building is intentional, and it matters for social well being

86% of residents reported that Buena Esperanza feels like a small community where neighbors know and take care of each other

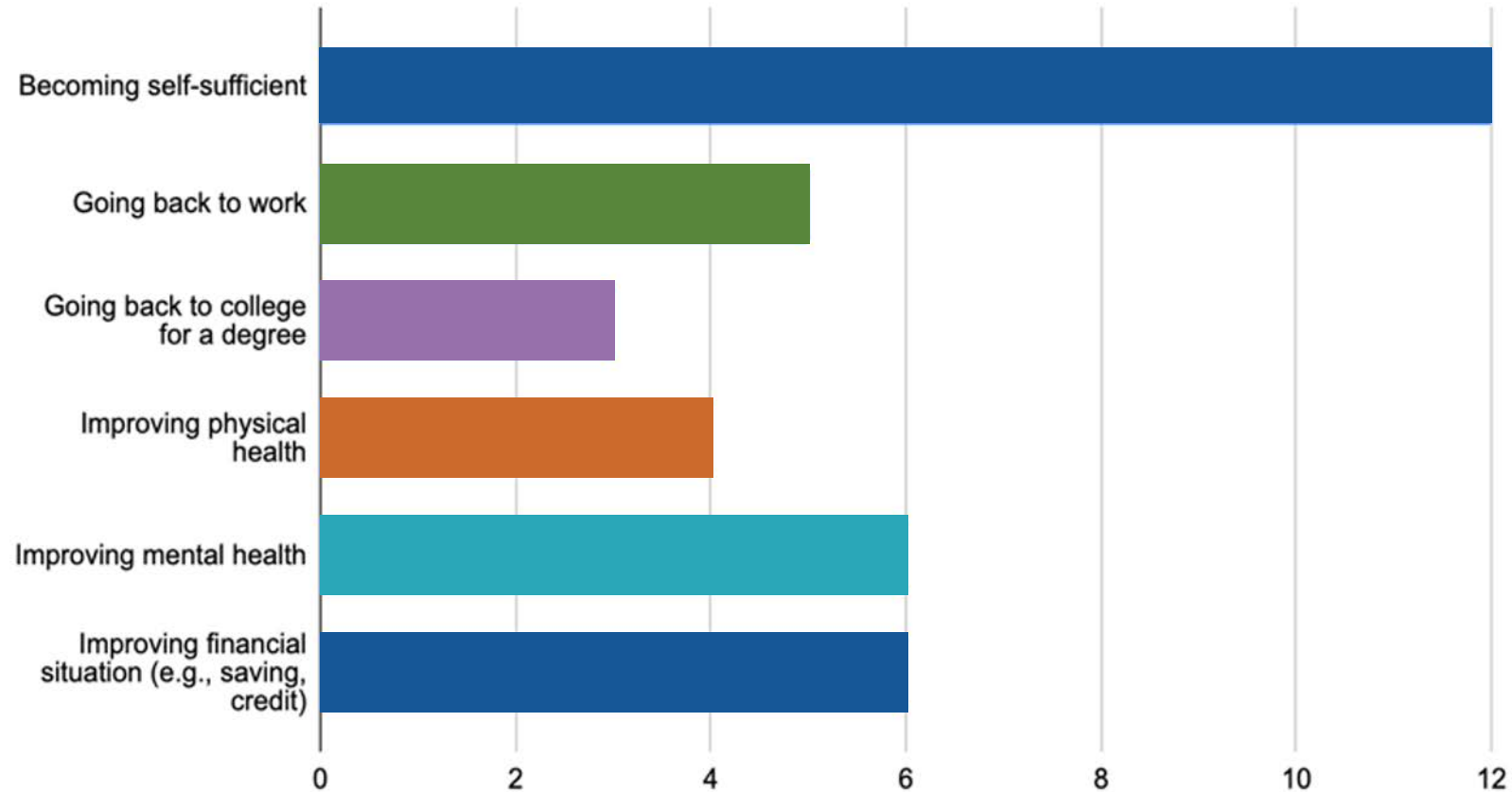
Residents can take back control of their lives

100% reported that they are better able to take care of themselves than before



GOAL SETTING IS A KEY PART OF SUPPORTING RESIDENTS IN MAINTAINING HOUSING

Resident Reports of Personal Goals Since Living in Buena Esperanza



PSH EQUIPS PEOPLE WITH THE CONFIDENCE AND COMPETENCE TO RE-ENTER SOCIETY

"It gives me time and consciousness to be more prepared to do things for myself."

Female Resident, Age 53

"It makes me want to focus on me and doing better. I am safe here."

Female Resident, Age 62

"I don't want to just settle now that I am here. Any opportunities that are out there, I want to go for it."

Male Resident, Age 61

"I don't feel scared anymore. It helped me become more independent."

Female Resident, Age 58



"It's taken a lot off of my plate. I have more security. I know what is going to happen tomorrow. Now I can plan ahead instead of thinking what am I going to do in an hour."

Male Resident, Age 57



QUESTIONS?